



Raymar Water Treatment
500 Independence Dr
Napoleon, OH 43545

Bus.: 419-592-7936
Fax: 419-592-7935
Toll Free: 1-800-322-6849
www.culligantoledo.com

To our Valued Customers:

At this time when the news is dominated by Coronavirus, I wanted to personally reach out and let you know that we are vigilantly implementing enhanced protocols to ensure your safety. We have one simple objective that guides us: keeping you and our employees safe.

We are closely monitoring the guidance of the World Health Organization and the Centers for Disease Control regarding the spread of the virus. Our focus is to ensure we meet customer needs while doing our part to keep you, our employees, and our communities safe. For the latest updates, we recommend that you refer to the guidance as provided by the Center for Disease Control on their website www.cdc.gov/coronavirus, or the World Health Organization website at <https://www.who.int/health-topics/coronavirus>.

We are taking steps to ensure the safety of our employees and customers.

Here's what we're doing at Culligan:

- We are also urging all employees to be vigilant about frequent hand washing and using proper hand sanitizers before entering homes and businesses.
- We are closely following CDC guidelines and communicating that to our employees.
- We are trying to limit are contact with customers, to make sure we keep our employees and customers safe.
- We will be asking our customers if they have traveled out of the Northwest Ohio area in the last 14 days and have showed a sign of sickness in the last 14 days when they call in for service. If they have, we may not service them at their home or business at this time for the safety of our customer base and employees.
- This includes instructing our employees who feel ill to stay home and consult their healthcare providers.

At the center of our company's purpose is a commitment to help all families, and it's something we take to heart in good times and bad. This is why we'll be working hard to continue to provide service so we can be there to support you and your families.

Thanks, and be safe

Wayne Michaelis, General Manager